**Questionnaire – the draft MOPAC/MPS Public Access Strategy**

The draft MOPAC/MPS Public Access Strategy asks a series of questions for local people and partners to consider. Anyone wishing to read the document can access it here: [www.london.gov.uk/public-access](http://www.london.gov.uk/public-access).

If you would like respond to the questions in the draft Strategy, or would like to raise any other issue relating to public access and engagement, please complete this questionnaire and return it via email to [consultation@mopac.london.gov.uk](mailto:consultation@mopac.london.gov.uk)

Alternatively, you can respond in writing to:

Public Access Consultation

MOPAC

City Hall

The Queen's Walk

London

SE1 2AA

**Responses will be received until 6 October 2017.**

The Metropolitan Police Service will be holding public briefing sessions in every London Borough so that local people can learn about the changes contained in this document and can give their views.

The questions set out in the document are below. Please fill in your answers in the spaces beneath each question.

1. **Do you agree that it is right that the MPS improves its online offer to the public?**
2. **Do any partners or other community members have suggestions for possible suitable locations for new Dedicated Ward Officer hubs?**
3. **Is it right to replace Contact Points with more flexible Community Contact Sessions designed to free up officer time and meet the needs of individual communities across London? How could they best be run in your area to meet the needs of your community?**
4. **Do you agree that it is right that the Metropolitan Police Service prioritise police officers over poorly-used front counters?**
5. **In the five cases set out in this document, do you agree that it is right to swap which front counter will remain open in order to maximise savings and receipts?**
6. **Are there any front counters which should be retained, on the basis of demand, where the impact on budgets, savings and receipts can be limited?**
7. **Should we consider low-cost alternatives to front counters for communities over 45 minutes from their nearest front counter? What options should we consider?**
8. **How can we ensure that hard to reach communities are identified and their voices actively sought on London-wide and Borough-level policing issues?**
9. **How can MOPAC better enable local communities to be more aware of, and involved, in the work of the local Independent Advisory Groups, Safer Neighbourhood Boards, Independent Custody Visiting and Community Monitoring Groups?**
10. **How can the Metropolitan Police’s community engagement complement and work more closely with the public engagement by local authorities?**
11. **What type of information should be shared by the police to help communities feel informed about policing and crime in their area?**
12. **What type of information should be shared by the police to help communities protect themselves from crime and anti-social behavior?**
13. **By what delivery method should this information be shared? Are there new digital or innovative methods that should be trialled?**
14. **How should the police reassure the public about crime trends and be a trusted source of facts, particularly on social media?**
15. **How can communities be reassured about real-time events or trends in their area?**
16. **How can we empower local citizens to influence Borough and Ward-level policing? How can this be achieved digitally or through other virtual means, so it is not just through physical attendance at Community Contact Sessions?**
17. **What tools or training do local citizens need to feel empowered to assist and work with the police to reduce crime or anti-social behaviour in their area?**

**Thank you for completing this questionnaire**

**All responses will be analysed and considered, before the final version of the Public Access Strategy is published.**